

1- Salary Premium Account Plus

Q What is Salary Premium Account plus?

Silkbank Salary Premium Account plus is a current account solution, designed to extend Silkbank's services & product menu to salaried customers

Q Is there any average balance maintenance requirement?

There are no minimum balance requirements and no charges for minimum balance

Q Is there any charges for Insurance?

Cash withdrawal snatching coverage is complimentary for Salary Premium Account holders

Q Is there any charges for SMS Alerts, E-Statements & Internet Banking?

No, E-statements, SMS Alerts & Internet Banking facilities are absolutely free services

Q How soon will my claims be processed?

Claims will be settled within 15 days, once you have provided all evidence to the insurance company, you will be advised the exact date of claim settlement

Q How can I file a claim?

To file a claim, customer will have to visit the nearest branch or contact Phone Banking. Customer has to fill out the Insurance Claim Form, which is available at all Silkbank branches, and our website www.silkbank.com.pk. Customers may be required to attach additional documents as evidence